YEAR 2025/26

ANNUAL REPORT 2025/26

LATEST INFORMATION AND UPDATES ABOUT RIMPA GLOBAL

RECORDS AND INFORMATION MANAGEMENT PRACTITIONERS ALLIANCE

Advancing and Connecting the Records and Information Management Profession.



BONITA KENNEDY CERIM ARIM (LIFE)
CHAIR OF THE BOARD

ANNE CORNISH CSRIM CRIM (LIFE)
CHIEF EXECUTIVE OFFICER

YEAR IN REVIEW – NOTE FROM THE CHAIR AND CEO

When we look back on the past twelve months, the phrase that best captures our journey is continuous improvement.

It definitely was not easy and not every initiative was an immediate success, but together we continued moving RIMPA Global forward in ways that matter to our members and to the information management profession.

One of the achievements we are most proud of is returning RIMPA Global to a profit after three consecutive years of financial losses. This small profit reflects careful decision making by the Board, the dedication of staff and volunteers, and the incredible support of our members, sponsors, and partners. It gives us confidence that RIMPA Global is financially stronger and well placed to continue investing in the profession.

What has also been incredibly rewarding is seeing our members wanting to spend more time together. Our Roadshows experienced record attendance throughout the year, with practitioners coming together to learn, network and openly share the challenges they are facing in their workplaces.

The past year has reinforced the value information practitioners place on collaboration, with some of the best ideas emerging when passionate people come together to share their knowledge, experiences and perspectives.

That same enthusiasm continues with RIMPA Live. Every year since COVID, the conference has continued to grow, with more delegates, more sponsors and more organisations recognising the value that information management brings to business.

A YEAR IN REVIEW – NOTE FROM THE CHAIR AND CEO CONTINUED

Whether the discussion is about governance, AI, cybersecurity, records, privacy, or digital transformation, one message continues to resonate: good information management is the foundation of organisational success.

This year also marked an important milestone in recognising the profession itself. Through the launch of our Certification Program, we are seeing employers actively looking for guidance on what capability they should expect from information management practitioners. Recognition matters, not only for those working hard to build their careers, but also for organisations wanting confidence that they are employing skilled and capable practitioners. It is exciting to see our profession taking another important step towards greater recognition.

Another highlight has been the incredible growth of our Communities of Practice. Our Microsoft 365 Community of Practice has grown to more than 180 participants in only a short period, while our AI Community of Practice continues to bring practitioners together to discuss one of the biggest changes our profession has ever experienced. Rather than fearing new technologies, our members are choosing to learn together, challenge each other, and help shape how information management supports the responsible use of AI.

We have also been delighted to see the growing involvement of Local Government professionals. The expansion of Local Government Communities of Practice across several states is creating stronger professional networks and giving practitioners opportunities to share solutions to challenges that are often unique to local government.

Across every portfolio, one common theme has emerged: people want to connect. Whether through education, Communities of Practice, standards, certification, roadshows, conferences or our growing international relationships, RIMPA Global continues to bring together people who genuinely care about improving information management.

None of this would be possible without the people behind RIMPA Global. To our Board, committees, ambassadors, volunteers, sponsors, partners, and our dedicated staff we send a big thank you. You generously give your time, expertise, and passion because you believe in the importance of this profession, and RIMPA Global is stronger because of it.

As we look ahead, we are excited about what is to come. Information management has never been more important than it is today. As organisations increasingly embrace artificial intelligence, automation, and digital transformation, they are also recognising something our members have known for years: Decisions rely on accurate information, and AI is only as good as the information that supports it.

Thank you for being part of that journey. We look forward to building on this momentum together in 2026/27.

BOARD MEMBERS 2025 - 2026

BONITA KENNEDY
CERIM ARIM (LIFE)



JEREMY MANFORD



NANCY TAIA CXRIM CRIM (LIFE)



MERYL BOURKE CSRIM CRIM (LIFE)



JULIE CARPENTER CXRIM CRIM



THOMAS KAUFHOLD CRIM (LIFE)



MATT O'MARA CXRIM FRIM



DR CHRISTOPHER COLWELL FRIM (LIFE)



PARIS REDDY



DAVID MOLDRICH FRIM (LIFE)



RUTH EDGE ARIM



AMBASSADORS 2025 - 2026







































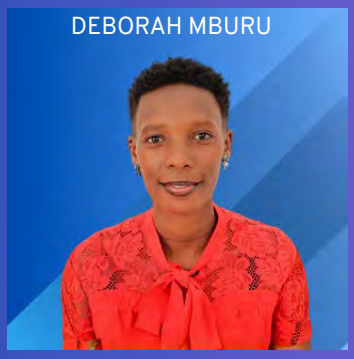


AMBASSADORS 2025 - 2026

MICHELE MARSBURG CERIM ARIM



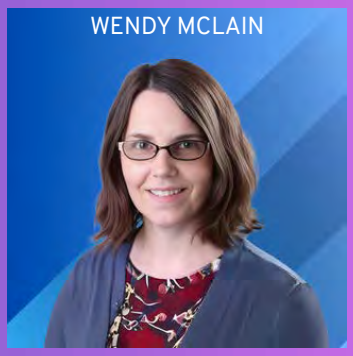
DEBORAH MBURU



ANDREA MCINTOSH ARIM



WENDY MCLAIN



KAREN NIMMO



MATTHEW PLATT



JADE REED ARIM



DAVID ROBINSON ARIM



LUCY SCHELBERG CSRIM CRIM



PINAKEEN SHAH ARIM



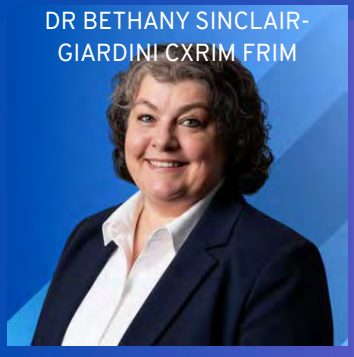
CATHY SHI



JOY SILLER ARIM (LIFE)



DR BETHANY SINCLAIR-GIARDINI CXRIM FRIM



JACQUELINE STOCKWELL ARIM



NICOLE THORNE-VICATOS CERIM CRIM



PETER TOBY



KAAN VOLKAN



JADE WHITE



ADVOCACY AND COLLABORATION

MERYL BOURKE CSRIM CRIM (LIFE) & MATT O'MARA CXRIM FRIM





Advocacy and Collaboration at a Glance (2025/26)

- Combined the Targeted Engagement Plan and C-Suite Campaign into a single strategic advocacy initiative for implementation in 2026/27
- Continued advocacy for sustainable, future-ready Information Management practices through the APS Taskforce initiative
- Progressed planning for the establishment of the RIMPA Advocacy Committee, with the Terms of Reference under development
- Strengthened strategic advocacy through collaboration with the RIMPA Global Ambassador Program, delivering three priority initiatives
- Continued to promote Information Management as a critical enabler of governance, regulatory compliance, AI readiness and organisational decision-making
- Established a strong foundation for expanded advocacy, strategic partnerships and industry engagement in 2026/27

Overview

The Advocacy & Collaboration portfolio continued to strengthen the visibility, influence and impact of the information management profession through strategic advocacy, collaborative partnerships and active member engagement.

The key objectives for 2025/26 were to:

- Broaden recognition of Information Management as a valued and essential profession
- Build strategic alliances to strengthen the sector's collective influence
- Ensure members' voices were represented through consultation and advocacy.

To support these objectives, four key initiatives were identified. These included developing a targeted engagement strategy to encourage stronger information management practices across organisations, launching a C-suite awareness campaign to demonstrate the value of qualified Information Management professionals, and establishing the Advocacy Committee to coordinate advocacy activities and deliver a consistent industry voice.

ADVOCACY AND COLLABORATION CONTINUED

The portfolio also continued to support the Australian Public Service (APS) Taskforce initiative, advocating for sustainable, future-focused information management practices across government while ensuring the interests and perspectives of RIMPA members were represented at a national level.

Three of the four strategic initiatives were delivered through the RIMPA Global Ambassador Program of Works, enabling members to actively contribute to the achievement of the organisation's advocacy objectives.

Achievements – 1 July 2025 to 30 June 2026

Targeted Engagement Plan

Develop a plan to encourage employers to implement strong Information Management practices.

C-Suite Awareness Campaign

To develop an awareness approach for the importance of educated IM practitioners.

The targeted engagement plan and C-Suite awareness campaign have been joined as one combined action. The draft C-Suite Campaign Plan has been developed and will be implemented in 2026/2027.

The campaign targets C-suite executives and board members with tailored messaging around decision quality, regulatory risk, AI governance, and accountability. Centered on the concept The three-stage engagement model moves executives from awareness through consideration to conversion, ultimately driving corporate memberships, eLearning uptake, masterclass attendance, and professional certification. Success will be measured by executive engagement metrics, board brief downloads, membership enquiries, speaking invitations, and industry recognition of IM qualifications.

Advocacy Committee

The establishment of an advocacy committee is planned for 2026/27 with a Terms of Reference currently under development.

APS Taskforce

To promote sustainable, future-ready information management practices and market the value of the profession to inspire employers to recognise, respect, and enhance their information management standards.

ADVOCACY AND COLLABORATION CONTINUED

The APS taskforce initiative has progressed as a complex, long-term body of work requiring careful navigation of multiple stakeholders, individual risk assessment outcomes, policy considerations, and governance requirements.

To support the work, members of the Ambassador Working Group attended the Association Executive Services webinar, Influencing Government for Real Impact, which provided relevant insights into building government engagement and securing buy-in.

Conclusion

The Advocacy and Collaboration portfolio has made small but solid progress in strengthening the visibility, influence, and strategic value of information management across key stakeholder groups. While some initiatives remain in development, the combined C-Suite campaign and ongoing APS taskforce work provide a strong foundation for continued advocacy, deeper industry engagement, and greater recognition of qualified IM practitioners in the year ahead.







BUSINESS DEVELOPMENT

JEREMY MANFORD



Business Development at a Glance (2025/26)

- Continued growth of the RIMPA eLearn platform and digital learning programs
- Launch and promotion of the RIMPA Certification Program
- Ongoing industry benchmarking through sector survey initiatives
- Repositioning of MILA to SmartRetention
- Stronger focus on diversified and recurring revenue streams
- Growth in professional development opportunities for members
- Continued investment in commercial products and strategic partnerships
- Reinforcement of RIMPA Global's position as the leading professional association for information management professionals across the region

Overview

The Business Development portfolio is focused on increasing member value, strengthening commercial sustainability, and ensuring RIMPA Global remains the leading professional association for records, information, governance, privacy, and data professionals globally.

Throughout 2025/26, significant effort was directed towards expanding professional development offerings, growing commercial product opportunities, enhancing member engagement, and strengthening RIMPA Global's position as the trusted voice of the profession.

Key initiatives included the continued development of the RIMPA eLearn platform, implementation of the RIMPA Certification Program, industry benchmarking and research activities, and the ongoing evolution of SmartRetention as a commercial product offering.

These initiatives have established stronger foundations for future growth while supporting RIMPA Global's strategic objective of creating a sustainable and diversified revenue base that delivers tangible value for members and industry stakeholders.

BUSINESS DEVELOPMENT CONTINUED

Achievements – 1 July 2025 to 30 June 2026

Professional Development and Education

The continued expansion of professional development offerings remained a key focus throughout the year. The RIMPA eLearn suite further established itself as an accessible and scalable learning platform, providing members and non-members with flexible, self-paced training opportunities aligned to contemporary information management challenges. The platform supports RIMPA Global's education strategy while generating recurring revenue and increasing engagement with professionals who may not yet be members.

RIMPA Certification Program

A major milestone was the introduction and promotion of the RIMPA Certification Program. Certification provides members with a recognised pathway to demonstrate professional competence and career progression while supporting employers seeking trusted benchmarks for capability and experience. The program represents an important step in elevating professional standards across the industry and further differentiates RIMPA Global from other professional associations.

Industry Research and Benchmarking

RIMPA Global continued to invest in industry research and data-driven insights through its annual sector survey and member feedback programs. These initiatives provide valuable intelligence on workforce trends, remuneration, organisational maturity, emerging technologies, and the challenges facing records and information professionals.

The growing body of industry data strengthens RIMPA Global's role as an authoritative source of professional insights and creates opportunities for additional member benefits, benchmarking products, and advocacy initiatives.

SmartRetention

The rebranding and repositioning of MILA to SmartRetention was an important commercial initiative during the year. Market feedback indicated a clearer product identity was required to better communicate its value proposition to both existing and prospective customers.

Partnerships and Industry Engagement

RIMPA Global continued to strengthen relationships with industry partners, sponsors, technology providers, and aligned professional bodies. These partnerships play an important role in supporting the delivery of educational programs, industry events, research initiatives, and member services.

BUSINESS DEVELOPMENT CONTINUED

The organisation also maintained a strong presence across industry events, publications, and digital channels, reinforcing RIMPA Global's position as the peak body representing records and information management professionals across the region.

Commercial Growth Focus

A key achievement during the year was the continued focus on diversifying revenue streams beyond traditional membership income. Education, certification, digital products, sponsorship, partnerships, and research-based offerings all contribute to a more balanced and sustainable financial model.

This work ensures RIMPA Global is well positioned to respond to changing market conditions while continuing to invest in services that benefit members and support the advancement of the profession.

Conclusion

The Business Development portfolio made strong progress during 2025/26, with meaningful advances across education, certification, commercial products, partnerships, and member value.

While there remain significant opportunities for future growth, particularly in the areas of digital learning, certification uptake, SmartRetention adoption, and research-based services, the foundations are now firmly in place for continued expansion.

The focus moving into 2026/27 will be on accelerating commercial growth, increasing member engagement, strengthening strategic partnerships, and ensuring RIMPA Global remains the leading voice for information management professionals in an increasingly complex and rapidly evolving environment.



GOVERNANCE AND RISK

JULIE CARPENTER CXRIM CRIM



Governance and Risk at a Glance (2025/26)

- Core governance, membership and board documents reviewed and updated to remain current and fit for purpose
- Clearer expectations for members, volunteers and directors on roles, responsibilities and conduct
- Stronger and more consistent approach to policy oversight, board accountability and risk management
- Constitutional change increasing Board terms from six years to seven years
- Review of organisational risks and mitigation strategies

Overview

The Governance and Risk Portfolio continues to play a vital role in guiding the operation of RIMPA Global by maintaining strong governance foundations, including the Constitution, policies, procedures, registers and risk frameworks that uphold accountability, transparency and best practice.

Achievements – 1 July 2025 to 30 June 2026

In 2025/26, the Governance and Risk Committee reviewed and progressed a broad suite of core governance, membership, Board and integrity documents to ensure they remain current, fit for purpose and aligned with organisational needs. This work strengthened the organisation's governance framework and supported a consistent approach to policy oversight, board accountability and sound risk management across RIMPA Global.

Constitutional Change

In order to obtain the best from our Board it was suggested and approved by the membership to increase the maximum time served from six years to seven years allowing for a 12 month onboarding period.

Risk Management

2025/26 saw the Board focus on organisational risks and mitigations with the development of a draft risk register.

GOVERNANCE AND RISK CONTINUED

Supporting Members and the Board

The updated governance framework provides clearer guidance for members, volunteers and directors on their roles, responsibilities and expected standards of conduct. This also enhances confidence in decision-making processes and the way RIMPA Global manages risk and resolves issues when they arise.

Committee members in 2025/26 included:

- Jacqueline Borrett CXRIM CRIM - Member
- Julie Carpenter CXRIM CRIM – Board
- Sunshine Craig – RIMPA Global Staff/Secretariat
- Sandra Ennor CERIM FRIM - Ambassador
- Carolyn Hartman CXRIM CRIM – Ambassador
- Kemal Hasandedic FRIM – Member
- Laina Hender CERIM ARIM - Member
- Michele Marsburg CERIM ARIM - Member
- David Pryde CSRIM CRIM (Life)- Member
- Veronica Pumpa CSRIM CRIM (Life) - Member
- Jade Reed ARIM – Ambassador

Conclusion

The Governance and Risk Portfolio made steady progress in 2025/26 by reviewing and maintaining key governance, Board and policy documents that underpin RIMPA Global's operations. This work has reinforced a strong, transparent and contemporary governance framework and provides a solid foundation for continued improvement in 2026/27.

As portfolio lead, I would like to thank the Governance and Risk Committee members for the time and energy they have invested throughout 2025/26. Their collective efforts have strengthened RIMPA Global's governance practices and supported a culture of transparency, accountability and continuous improvement.



INDUSTRY EDUCATION

CHRISTOPHER COLWELL FRIM (LIFE) & THOMAS KAUFHOLD CRIM (LIFE)
RUTH EDGE ARIM (UNTIL AUGUST 2025)







Education at a Glance (2025/26)

- Education Committee developed action plans for the implementation of the Information Management Education Strategy Plan 2025-2030
- Accreditation extensions secured, including University of SA transition to Adelaide University
- Continued active participation in university curriculum advisory boards
- Launched Diploma of Leadership and Management
- 25 new eLearns have been introduced
- Contemporary and advanced workshops have been launched
- Published new Knowledge Statement

Overview

During 2025/26, the Education Pillar continued to focus on strengthening the recognition, visibility and relevance of Records and Information Management (R&IM) as a strategic discipline.

Following his appointment to the Board, Chris Colwell assumed leadership of the Education portfolio. Given the breadth of the portfolio and its associated activities, Thomas Kaufhold continued to provide support as an Appointed Director until June 2026.

Looking ahead, the Education portfolio will continue to focus on implementing the Information Management Education Strategy Plan 2025–2030, strengthening engagement with industry and academia, and supporting the ongoing work and priorities of the Education Committee.

INDUSTRY EDUCATION CONTINUED

Achievements – 1 July 2025 to 30 June 2026

VOCATIONAL EDUCATION AND TRAINING	Registrations
Diploma of Business – Records and Information Management	26
Diploma of Business – Digital Transformation	2
Diploma of Business – Schools	8
Certificate IV in Business	28
Certificate III in Business	4
Total VET Registrations	68

VET OUTCOMES	2025/26	Since Commencement
Finalised Assessments	362	1,446
Total Graduates	23	87

EDUCATION AND TRAINING	2025/26
Workshops Delivered	74
Workshop Attendees	509
eLearns Sold	325
Masterclass | Unlocking the Potential of Information Management	10
Executive Masterclass N/A – not delivered operationally	

INDUSTRY EDUCATION CONTINUED

Development of Information Management Education Strategy Plan 2025–2030

In October 2025, a five-year strategy was approved, setting out priorities across four main themes:

1. Enhancing recognition and visibility of IM as a strategic discipline
2. Strengthening alignment with workforce needs and emerging technologies
3. Expanding access to practical experience for students and early-career professionals
4. Promoting consistent educational messaging and pathways across schools, VET, universities, and professional learning.

It is this strategy that has formed the basis of all educational activities including the development of all educational tools such as eLearns, Microcredentials, workshops and more.

Education Committee

The Education Committee established a series of working groups aligned with the priorities of the Information Management Education Strategy Plan, with members invited to nominate their areas of interest. The working groups focused on:

- Patterning Across the Sector
- Promoting and Marketing
- Enhancing Access to Education Resources
- Centralised Practicum Guidelines
- The Right Educational Offerings

Membership of the working groups was formalised, with each group nominating a lead and commencing development of an action plan aligned with the Information Management Education Strategy Plan.

Ongoing Education Committee discussions have focused on identifying potential overlaps between action plans, refining working group membership and determining priority activities. The Committee's work continues, with each working group progressing its respective actions and priorities.

Knowledge Statement

The Knowledge Statement was approved by RIMPA Global, ALIA and ASA after an extensive consultation process and published in March 2026.

This collaborative document is a statement that outlines the Foundation Knowledge, Skills and Attributes for Information Professionals working in Archives, Libraries and Records and Information Management.

INDUSTRY EDUCATION CONTINUED

The primary purpose is to ensure that information practitioners have the requisite skills, knowledge, professionalism and ethics to effectively navigate the rapid changes in our libraries, archives and records management workplaces.

It is the core document to be used by universities to develop and deliver library and information, archives and records management courses. It also provides the core criteria by which the university programs and courses are assessed and accredited by the three professional associations. In the workplace, this document is also a useful resource for developing job criteria and identifying areas for professional development.

Accreditation

The new statement will be used as a basis for the university accreditations in 2027.

University Engagement

- RIMPA Global representatives continued to participate in curriculum advisory boards, ensuring that university programs remain aligned with industry needs
- This engagement continues to support the integration of R&IM into broader fields such as IT, data science, and STEM, building interdisciplinary pathways for future practitioners.

VET in Schools – Diploma of Business

We now have 16 high school students undertaking the Diploma of Business, with 4 students graduating by September 2026.

Conclusion

Highlights during the year included the establishment of working groups within the Education Committee and the development of action plans to support the delivery of the Information Management Education Strategy Plan 2025–2030.

A significant achievement was the finalisation of the new Knowledge Statement, which will provide guidance to industry and support universities in reviewing and updating curricula to better reflect the evolving skills and knowledge requirements of the information management profession. The Knowledge Statement will also provide the foundation for RIMPA Global's accreditation activities from 2027.

INDUSTRY EDUCATION CONTINUED

RIMPA Global continued to deliver a range of workshops addressing relevant and emerging professional development needs for practising information management professionals and others working across the broader sector.

Together, these initiatives strengthen the recognition of R&IM, support greater alignment between education and industry needs, and provide a stronger foundation for future workforce capability. The progress made during 2025/26, together with the resources allocated to the Education portfolio, positions RIMPA to deliver more tangible outcomes across the education sector in the coming years.





INNOVATION AND SUSTAINABILITY

MATT O'MARA CXRIM FRIM



Innovation and Sustainability at a Glance (2025/26)

- The Hackathon is now an annual event supported by a dedicated working group
- The AI Community of Practice provides a vital platform for practitioners to address the balance between AI adoption and governance
- A new Quantum Computing Education Campaign is actively working to bridge knowledge gaps in the workforce
- The M365 Community of Practice is an excellent opportunity to bring together practitioners navigating the M365 landscape to share experiences, tackle common challenges, and collaborate on practical solutions

Overview

The Innovation & Sustainability portfolio advances industry innovation supports emerging practitioners, and positions RIMPA Global as a forward-thinking association. Key initiatives include the delivery of the annual Hackathon and the establishment of Communities of Practice with a continued focus on emerging technologies including Artificial Intelligence (AI) and Quantum Recordkeeping.

Achievements – 1 July 2025 to 30 June 2026

Hackathon

Following the success of the inaugural event, the Hackathon has become an annual event. Ten teams from across Australia took part in the 2025 Hackathon with the winners being a group of innovative IT students from Darwin.

AI Community of Practice (CoP)

The AI CoP was established to support practitioners in understanding AI risks and opportunities, with sessions focusing on governance, data quality, and the strategic role of IM in AI initiatives. A key focus is on the impact of AI and generative AI on the IM industry and associated roles. An initial SWOT analysis has been completed highlighting strategic opportunities and member issues and threats in AI & IM.

INNOVATION AND SUSTAINABILITY CONTINUED

Research Foundation
A Research Fund Committee has been developed to manage contributions and support research into innovative, sustainable IM solutions.

Quantum Recordkeeping
A new initiative has been launched to build awareness and knowledge regarding quantum technology. Planned education efforts include a newsletter article, a blog post, development of an e-learning module, and preparation for a presentation at RIMPA Live 2026. A big thank-you to Linda Shave for initiating this important work.

Microsoft 365 Community of Practice
This group was launched in May 2026 and has had considerable interest indicating the number of organisations using M365 for records management. A big thanks to the RIMPA Global team and Carolyn Hartman CXRIM CRIM (Life) for establishing this initiative.

Conclusion

The portfolio has made substantial progress by embedding the Hackathon as an annual initiative and establishing new communities. By pivoting to focus on AI and launching the Quantum Education Campaign, the portfolio ensures RIMPA Global remains future-ready and continues to provide essential guidance on emerging technological trends.

A huge thanks to the RIMPA Global team and our amazing members who have volunteered a significant amount of their time in delivering on the above achievements.



MEMBER ENGAGEMENT

MERYL BOURKE CSRIM CRIM (LIFE) & NANCY TAIA CXRIM CRIM (LIFE)





Membership Engagement at a Glance (2025/26)

Membership Statistics (1 July 2025 – 30 June 2026)

- Total membership: 2,716 active members
- New Members: 95 individuals and 68 corporate
- Retention: 66%

- Reasons for non-renewal:
  - moving to Corporate Membership instead of individual (9.43%)
  - no longer studying (4.92%)
  - left the industry (3.69%)
  - not using their membership (3.28%)
  - retired (2.87%)
  - cost and budget approval (7.2%)

Overview

The Member Engagement Portfolio is focused on strengthening the overall member experience by delivering tailored engagement initiatives, mentoring opportunities and value-driven programs that support RIMPA Global's membership growth and sustainability.

The portfolio's 2025/26 objectives included shaping the member journey through structured programs that build loyalty and value, while also broadening and diversifying the membership base. This included initiatives that attract new members, retain existing members and ensure engagement offerings remain relevant to the varied needs, career stages and professional interests of members across the community.

During the year, RIMPA Global successfully introduced monthly payment options for Individual members, providing greater payment flexibility and ensuring membership is accessible for all financial situations.

MEMBER ENGAGEMENT CONTINUED

The focus moving forward will be to continue analysing engagement data, including communication, portal usage and member participation, to better understand member behaviour and further refine the member experience.

June 2026 – 2,716 Members

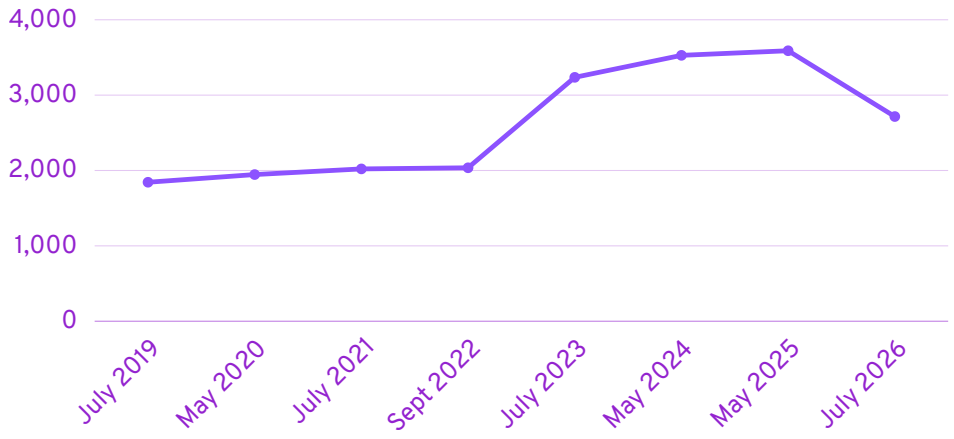


Chart 1: Pre 2025-26 data in the graph includes Corporate Membership Figures

Achievements – 1 July 2025 to 30 June 2026

Developing a Membership Policy and Charter

After the amendments to the RIMPA Global Constitution, these documents were established to provide a foundation that defined membership categories, rights, obligations and lifecycle arrangements, while setting expectations, responsibilities and professional values to support a consistent, transparent member experience.

Developing Member Journey Map

This map provides members with a clear understanding of their progression options and the benefits available at each stage of their membership.

Developing Volunteer Journey Map

This map is similar to the Member Journey Map and illustrates the recommended journey for RIMPA Global volunteers.

Professional Status Upgrade Application Process

The new and revised process for applications was finalised and launched.

MEMBER ENGAGEMENT CONTINUED

Redefined Award Offerings

The Awards Committee sought to provide easier member submission capabilities by updating the award nomination process by leveraging available technologies for the whole membership community. The outcome provided a consistent process, clarity on award criterion which improved transparency and fairness in judging outcomes.

Maximising Your Membership (RIMPA Live 2025 Session)

This session was held at RIMPA Live 2025 in Melbourne. The session was well attended and included agenda items such as membership benefits, live polls, what's new and coming, certification and status upgrade updates.

Establishment of Community of Practices (CoPs)

Three new CoPs were established this year:

1. M365: a collaborative forum designed to support information management professionals in navigating the complexities of working within the M365 environment
2. AI and Information Management: a collaborative space for practitioners across all sectors to discuss emerging technologies, governance considerations, ethical implications, risk management, data quality, compliance, and real-world AI use cases. Designed to encourage open, practical conversations rather than formal agendas or rigid structures, this community encourages shared learning, experimentation, and peer support.
3. Hunter Valley: presenting a valuable opportunity for collaboration and shared learning across government, private, and community sectors in the Hunter Valley to exchange ideas, explore emerging trends, and navigate common challenges unique to the region.

KARMA Talent Development Program

The program continued to provide mentoring and professional development opportunities for emerging records and information management professionals in Kenya.



MEMBER ENGAGEMENT CONTINUED

Conclusion

The 2025/26 year delivered strong progress across the Member Engagement Portfolio, with clearer membership structures, improved professional pathways, modernised award processes, and the launch of new Communities of Practice that broadened opportunities for connection and learning. These achievements strengthened the member experience and reinforced RIMPA Global's commitment to a transparent, supportive and value-driven membership environment.

Building on the structured onboarding program introduced in 2025, the member journey has continued to evolve with additional engagement touchpoints designed to strengthen connections throughout the membership lifecycle. Members are progressively introduced to the breadth of RIMPA Global's benefits, including webinars, the online community, eLearn and other services, supported by regular check-ins that encourage participation and build long-term engagement.

With solid foundations now in place, the portfolio is well positioned to continue enhancing engagement offerings and supporting a vibrant, future focused member community in the year ahead.



STANDARDS

MICHELLE TOLLIDAY
DAVID MOLDRICH FRIM (LIFE) (UNTIL AUGUST 2025)





Standards at a Glance (2025/26)

- Strengthened RIMPA Global's relationship with ISO records management committees and progressed a formal liaison partnership
- RIMPA Global long term member - Michelle Tolliday continues as ISO 46/SC11 Standards Portfolio Director
- Expanded RIMPA Global's international leadership through active participation in multiple ISO working groups and expert panels
- Launched the pilot of the Management Systems for Records Scheme (MSRS), RIMPA Global's specialist records management auditor accreditation and certification program
- Continued to strengthen RIMPA Global's influence in shaping national and international records management standards

Overview

The Standards Portfolio supports RIMPA Global to play a leading role in the development and use of national and international information management standards.

Standards portfolio highlights in 2025-26 include strengthening RIMPA Global's relationship with ISO's Committee for records management (ISO/TC 46/SC 11); including work to establish a liaison partnership with the Committee, the appointment of its Chair, Michelle Tolliday, Standards Portfolio Director, and the commencement of the pilot for RIMPA Global's specialist records management systems auditor accreditation and certification program, the Management Systems for Records Scheme.

Achievements – 1 July 2025 to 30 June 2026

RIMPA Global's achievements reflect its ongoing commitment to leadership in best practice information management, and support to members with practical tools as well as skills development opportunities.

STANDARDS CONTINUED

Records Management Standards Committees - Representatives
National
IT-021: Records and Document Management Systems—Sandra Ennor and Karl Melrose
International
ISO/TC 46/SC 8/WG 12—International Archive Statistics—Catherine Robinson—Expert
ISO/TC 46/SC 11/AHG 7—Records Management (ISO 15489 review) —May Robertson—Expert
ISO/TC 46/SC 11/AHG 11 Records Management in cloud computing environments—Karl Melrose—Expert
ISO/TC 46/SC 11/WG 20 Capability Development—Catherine Robinson—Project Leader
ISO/TC 46/SC 11/WG 20 Capability Development—May Robertson—Expert
ISO/TC 46/SC 11/WG 22 Records Management and AI—May Robertson—Expert

Records Management Auditor Accreditation and Certification Program – Management Systems for Records Scheme (MSRS)

The MSRS moved from design into pilot, marking a major step towards establishing specialist accreditation and certification for records management systems. Pilot participants have been confirmed, and the inaugural auditor accreditation program commenced. Through the pilot, RIMPA Global is testing the practicality, credibility and effectiveness of the scheme to ensure future certification outcomes are underpinned by genuine expertise in records management systems and information governance.

Conclusion

2025/26 was a year in which RIMPA Global made great progress in strengthening its relationship with national and international standards bodies. Through these relationships, RIMPA Global delivers benefits to its members in the form of best practice guidance and tools, and a voice for driving records management improvement around the world.



SOCIAL RESPONSIBILITY

BONITA KENNEDY CERIM ARIM (LIFE) & JOY SILLER ARIM (LIFE)





Social Responsibility at a Glance (2025/26)

- Restructured the Social Responsibility Portfolio into dedicated Environmental Sustainability and Diversity & Inclusion streams
- Established the Environmental Sustainability Committee and Diversity & Inclusion Committee with clear action plans and governance
- Launched two new Communities of Practice focused on Environmental Sustainability and Diversity & Inclusion
- Conducted RIMPA Global's first Diversity & Inclusion Survey to identify barriers to engagement and inform future initiatives
- Promoted environmental sustainability through blogs, presentations, social media and participation in World Digital Cleanup Day
- Strengthened RIMPA Global's international contribution by sharing educational resources, expertise and professional knowledge with emerging information management communities

Overview

The Social Responsibility Portfolio has been restructured into two dedicated focus areas to strengthen strategic oversight and deliver more effective outcomes across its broad responsibilities. Recognising that environmental sustainability and diversity, equity and inclusion each require distinct priorities, initiatives and measures of success, the portfolio has been divided into two complementary streams:

- **Environmental Responsibility**
- **Diversity and Inclusion**

This revised structure enables greater focus, clearer accountability and more meaningful progress in each area while continuing to support RIMPA Global's commitment to responsible, sustainable and inclusive practices. Throughout 2025–2026, both streams have made positive progress in advancing these objectives.

SOCIAL RESPONSIBILITY CONTINUED

Achievements – 1 July 2025 to 30 June 2026

Champion Diversity, Equity and Inclusion

To strengthen RIMPA Global's commitment to diversity and inclusion, a Diversity and Inclusion Committee was established during the year to provide dedicated oversight and leadership in this important area. One of the Committee's first initiatives was the development of a comprehensive survey, which was distributed to both members and the broader RIMPA Global community to identify any barriers that may be preventing engagement or participation.

The Committee hopes the survey findings will provide valuable insights into how members and the wider community perceive RIMPA Global's commitment to promoting an inclusive culture. The results will help inform future initiatives and ensure that actions are evidence-based and responsive to the needs of the profession.

Champion Environmental Responsibility and Sustainability

To assist with achieving this objective, an **Environmental Sustainability Committee** was established with a clear terms of reference and an action plan outlining specific activities, responsibilities and timelines.

The Committee identified key environmental sustainability messages and practical guidance, which have been promoted through blogs, seminar presentations and social media. One of its first initiatives was to support Information Awareness Week 2026 by encouraging records and information management practitioners to participate in World Digital Cleanup Day, raising awareness of the environmental benefits of better information management practices.

To further support engagement, a new Environmental Sustainability Community of Practice (CoP) was established, providing a forum for professionals with an interest in environmental sustainability and information management to connect, share knowledge, explore emerging issues, and discuss challenges and opportunities facing the profession.

Innovation was also encouraged through the 2025 RIMPA Global Hackathon, where participants were challenged to address the problem statement: "How can organisations reduce the carbon footprint of their information management practices to promote sustainability?" Eight teams developed and presented innovative solutions to this global challenge, demonstrating the profession's ability to apply creative thinking and practical information management approaches to support environmental sustainability. The quality of the submissions highlighted both the growing interest in sustainable information management and the important role practitioners can play in reducing the environmental impact of organisational information practices.

SOCIAL RESPONSIBILITY CONTINUED

Advance IM Professionalism in Developing Countries by Improving Access to Learning, Resources, and Global Knowledge

RIMPA Global staff have continued to assist Kenya in their Talent Development program with access to educational resources and mentors working toward certification. In addition, RIMPA Global have been working with Indian and PNG representatives to provide educational content to local providers for delivery.

Conclusion

RIMPA Global looks forward to building on its environmental, diversity and inclusion responsibilities in the coming year. This will include:

- Identifying where collaboration with partners and allied professionals is possible
- Further research and dissemination of resources

Developing a strategy to strengthen a diverse, inclusive and respectful community where all individuals are valued, supported and empowered to participate, contribute and succeed.



FINANCIAL REPORT

Overview

Financial Year 2025/26 Summary

RIMPA Global is pleased to report a return to profitability for the 2025/26 financial year, recording a net profit of $38,002 after reporting a net loss of $25,331 in the previous year.

This represents a turnaround of $63,333 which reflects increased revenue across key income streams, together with continued financial management and investment in RIMPA Global's strategic priorities.

As we reflect on the financial year ended 30 June 2026, we provide an update on our financial performance and highlight the achievements that have strengthened RIMPA Global's financial position.

Financial Performance

- Total Revenue: $2,248,234 (increased from $2,011,833 in FY24/25)
- Total Expenses: $2,210,232 (increased from $2,037,164 in FY24/25)
- Net Profit: $38,002, a significant improvement from the ($25,331) loss reported in FY24/25

The return to profitability represents continued improvement in RIMPA Global's financial performance and provides a stronger foundation for the organisation's future activities.

Key Revenue Streams Performance

Revenue increased by $236,401 during the year, driven by growth across several core business areas:

- RIMPA Live 2025 delivered a profit of $318,170, an increase of $77,996 from RIMPA Live 2024
- RIMPA Global Roadshows attracted strong attendance delivering a profit of $119,030, an increase of $56,305
- Membership income delivered a profit of $617,690, an increase of $29,287, showing continued growth from members
- eLearn programs delivered a profit of $25,326, an increase of $2,867.

The following new revenue streams showed strong interest:

- Certification delivered a profit of $16,291
- Masterclass and Microcredential offerings generated a profit of $28,500, supporting the continued demand for professional development.

FINANCIAL REPORT CONTINUED

Major Expenses Overview

The Board has continued to actively manage expenses and a commitment to using resources more effectively to strengthen RIMPA Global's financial position.

Key decreases from 2024/25 included:

- ATO Interest: decrease of $15,235
- Bad Debts: decrease of $3,000
- CRM Management: decrease of $9,394
- Global Consortium: decrease of $11,423
- Learning Management System (LMS): decrease of $5,071
- Public Relations: decrease of $18,000
- Training and Development – Staff: decrease of $5,983.

These reductions reflect careful cost management, improved planning and a continued focus on using resources efficiently to support RIMPA Global's financial sustainability.

Key Governance and Strategic Notes

The Board remained focused on strengthening RIMPA Global's long term financial sustainability. The return to profitability reflects the organisation's strategic direction and sound financial management.

Growth in RIMPA Live, membership and events, together with new education offerings, broadened revenue while RIMPA Global continued to invest in technology, education and member services.

Looking ahead the Board remains committed to:

- Continuing to grow membership and member engagement
- Expanding education, certification, and professional development offerings
- Strengthening commercial partnerships and sponsorship opportunities
- Delivering another successful RIMPA Live conference
- Maintaining disciplined financial management while investing in strategic initiatives that support long term growth.

Going Concern

With these strategies in place, RIMPA Global is well positioned to continue as a going concern. The improved financial performance during FY2025/26 reflects the Board's strategic direction and continued financial management, providing a strong foundation for long term sustainability.

FINANCIAL REPORT CONTINUED

Statement of Cash Flows
Records and Information Management Practitioners Alliance Global
For the year ended 30 June 2026

	2026 $	2025 $
CASH FLOWS FROM OPERATING ACTIVITIES:		
Receipts from customers	**2,429,744**	2,522,837
Payments to suppliers	**(2,305,180)**	(2,428,130)
Interest received	**341**	297
Net GST refunded/(remitted)	**(93,705)**	(135,451)
Income tax paid	**(85)**	(1,276)
Net cash provided by/(used in) operating activities	**31,115**	(41,723)
CASH FLOWS FROM INVESTING ACTIVITIES:		
Purchase of investments	**(3,801)**	(344)
Sale of investments	**-**	-
Net cash provided by/(used in) investing activities	**(3,801)**	(344)
CASH FLOWS FROM FINANCING ACTIVITIES:		
Net increase/(decrease) in cash and cash equivalents held	**27,314**	(42,067)
Cash and cash equivalents at the beginning of the year	**153,526**	195,593
Cash and cash equivalents at the end of the financial year	**180,840**	153,526

FINANCIAL REPORT CONTINUED

Profit and Loss
Records and Information Management Practitioners Alliance Global
For the year ended 30 June 2026

	2026	2025
Trading Income		
Advertising	7,698.71	15,292.73
Certification - RIM	16,291.03	5,732.71
Commissions	-	705.00
Credit Card Fee Collected	13,734.87	12,582.92
eBook	766.83	-
eLearn	25,326.38	22,459.70
Events Registration	87,508.22	11,767.83
Events Sponsorship	106,650.00	62,833.32
Hackathon	-	25,000.00
Interest	340.67	296.79
IQ - Subscriptions	-	2,327.44
Kenyan Mentee Donations	-	9,013.62
Masterclass	10,000.00	-
Media Kit - IP	46,260.02	34,066.68
Membership - ARMA	4,190.90	3,756.48
Membership - Corporate	475,970.14	455,526.34
Membership - Individual	120,107.75	120,999.73
Membership - SmartRetention	17,421.37	8,120.13
Microcredentials	18,500.00	-
Research Fund - IP	3,239.99	-
RIMPA Live 2024 - Delegate Registration	-	397,752.82
RIMPA Live 2024 - Exhibitor Trade Stands	-	133,850.00
RIMPA Live 2024 - Sponsorship IP & Vendor	-	290,900.00
RIMPA Live 2025 - Delegate Registration	551,163.57	-
RIMPA Live 2025 - Exhibitor Trade Stands	126,875.00	-
RIMPA Live 2025 - Sponsorship IP & Vendor	242,925.00	-
VET Courses	239,521.50	234,594.50
Webinars - Delegate Registration	2,450.00	2,450.00
Webinars - Sponsorship	3,600.00	-
Workshop (Training)	127,692.20	161,804.21
Total Trading Income	**2,248,234.15**	**2,011,832.95**
Cost of Sales		
Certification - RIM Costs	4,530.00	20.90
eBook Publication	630.00	-
eLearn Expenses	18,000.00	-
Event Costs	75,128.61	11,877.19
Hackathon Costs	12,905.74	9,850.12
IQ - Publication Costs	9,521.87	6,332.73
Partner Relations	1,548.80	29.98
RIMPA Live 2024 Costs	-	582,328.84
RIMPA Live 2025 Costs	602,793.29	-
SmartRetention Costs	21,217.40	19,249.65
VET Courses Expenses	53,063.38	31,643.00
Workshop (Training) Expenses	17,357.38	29,627.58
Total Cost of Sales	**816,696.47**	**690,959.99**
Gross Profit	**1,431,537.68**	**1,320,872.96**

FINANCIAL REPORT CONTINUED

Profit and Loss
Records and Information Management Practitioners Alliance Global
For the year ended 30 June 2026

	2026	2025
Operating Expenses		
Accounting Fees	11,600.00	10,500.00
Administration/Postage	104.73	526.15
Advertising & Marketing	4,790.88	3,137.51
Advocacy	136.35	264.08
Ambassador & Education Summit Meetings	9,469.11	5,349.60
ATO Interest – Non-Deductible	-	33.55
Audit Fees	7,800.00	7,800.00
Awards Costs	1,298.68	1,326.77
Bad Debts	-	3,000.00
Bank Charges	2,738.60	1,587.64
Bank Revaluations	78.94	64.31
Board & Staff Travel	15,626.07	13,918.99
Board Meetings	29,410.33	30,721.57
Contractor Payments	-	1,176.00
Corporate Governance	2,030.97	337.45
CRM Management	31,451.53	40,845.78
Depreciation Expense	12,590.88	13,911.61
Finance Cost (Pixl8)	19,411.74	19,663.80
Fines and penalties	-	4,771.92
Global Consortium Amortisation	12,809.28	24,232.21
Income Tax Expense	85.25	1,276.00
Information Technology	30,043.68	30,041.92
Insurance	10,557.18	7,722.89
Interest Expense	-	10,463.51
Learning Management System (LMS)	18,489.83	23,561.13
Leasehold Expenses	-	5,000.00
Legal Fees	-	2,158.00
Merchant Fees	12,428.64	11,441.30
Printing and Stationery	3,905.18	4,320.64
Provision for AL/LSL	19,976.64	(19,483.59)
Public Relations	-	18,000.00
Realised Currency Gains	0.49	-
Rent & Outgoings	57,228.12	53,952.03
Scholarship Expenses	5,260.51	4,846.98
Software Subscriptions	53,635.67	53,303.98
Staff Amenities	3,377.02	2,755.50
Subscriptions & Memberships	8,377.87	4,190.72
Superannuation	106,463.12	95,124.07
Telephone & Internet	2,719.97	2,378.84
Training and Development - Staff	1,000.00	6,982.74
Wages & Salaries	891,022.32	838,890.65
Workers Compensation	7,616.13	6,107.58
Total Operating Expenses	**1,393,535.71**	**1,346,203.83**
Net Profit	**38,001.97**	**(25,330.87)**

FINANCIAL REPORT CONTINUED

Balance Sheet
Records and Information Management Practitioners Alliance Global
As at 30 June 2026

	30 June 2026	30 June 2025
Assets		
Bank		
Cheque Account	74,545.37	23,118.62
Kenya Donations Account	14,100.00	9,915.00
NZ Business Current Account	195.08	491.60
Online Business Saver Account	80,000.00	120,000.00
Research Fund Account	12,000.00	-
Total Bank	**180,840.45**	**153,525.22**
Current Assets		
Accounts Receivable	183,596.77	268,688.55
First Choice Investment	2.26	2.09
Global Consortium (Prepaid)	25,618.34	38,427.62
Hackathon - Expenses	-	586.36
Other Debtor	2,023.72	843.46
Prepayments	39,163.02	46,458.10
Prepayments - Events/Other	62,091.19	49,477.64
RIMPA Live 2025 - Expenses	-	402,771.74
RIMPA Live 2026 - Expenses	396,670.74	402.85
VET Courses Costs	8,901.80	8,901.80
Total Current Assets	**718,067.84**	**816,560.21**
Fixed Assets		
Intangibles	63,840.00	63,840.00
Intangibles - SmartRetention IP Purchase	54,000.00	54,000.00
Leasehold Fixtures & Fittings	11,591.48	11,591.48
Less: Accumulated Depn - Intangibles	(63,840.00)	(63,840.00)
Less: Accumulated Depn - Leasehold Fixtures & Fittings	(910.66)	(620.87)
Less: Accumulated Depn - Plant & Equipment	(75,994.00)	(63,692.91)
Plant and Equipment	96,011.11	92,210.38
Total Fixed Assets	**84,697.93**	**93,488.08**
Non-current Assets		
Rental Bond	2,200.00	2,200.00
Total Non-current Assets	**2,200.00**	**2,200.00**
Total Assets	**985,806.22**	**1,065,773.51**

FINANCIAL REPORT CONTINUED

Balance Sheet
Records and Information Management Practitioners Alliance Global
As at 30 June 2026

	30 June 2026	30 June 2025
Liabilities		
Current Liabilities		
Accounts Payable	149,706.27	177,220.39
ATO Integrated Client Account	11,162.63	58,100.61
ATO Superannuation Guarantee Employer	-	4,805.47
GST	17,229.80	24,876.27
GST Paid	(8,856.87)	(10,054.94)
GST Received	17,821.35	19,623.30
Kenya Mentee Donations	3,813.64	-
Other Creditor	6,473.08	-
PAYG Withholding	18,520.00	20,400.00
Provision for Annual Leave	54,994.13	43,745.49
Provision for Income Tax	(907.50)	1,276.00
Revenue Received in Advance - Event Delegates	28,185.00	30,440.36
Revenue Received in Advance - Event Sponsorship	27,000.00	67,600.00
Revenue Received in Advance - Hackathon	25,000.00	-
Revenue Received in Advance - Industry Partner Sponsorship 2026	53,499.99	-
Revenue Received in Advance - Masterclass	2,000.00	-
Revenue Received in Advance - Membership ARMA	1,532.42	2,237.10
Revenue Received in Advance - Membership Corporate	240,989.18	269,636.90
Revenue Received in Advance - Membership Individual	59,003.17	85,424.36
Revenue Received in Advance - Membership SmartRetention	6,846.06	9,985.10
Revenue Received in Advance - RIMPA Live 2025 Delegate Registration	-	269,594.00
Revenue Received in Advance - RIMPA Live 2025 Exhibitor Trade Stands	-	122,375.00
Revenue Received in Advance - RIMPA Live 2025 Sponsorship IP & Vendor	-	239,925.00
Revenue Received in Advance - RIMPA Live 2026 Delegate Registration	239,707.00	-
Revenue Received in Advance - RIMPA Live 2026 Exhibitor Trade Stands	121,650.00	-
Revenue Received in Advance - RIMPA Live 2026 Sponsorship IP & Vendor	236,550.00	-
Revenue Received in Advance - VET Courses	4,700.00	-
Revenue Received in Advance - Webinars - Sponsorship	1,800.00	-
Revenue Received in Advance - Workshop (Training)	21,119.70	17,186.64
Superannuation Payable	-	11,839.26
Total Current Liabilities	**1,339,539.05**	**1,466,236.31**
Non-current Liabilities		
Provision for Long Service Leave	33,061.00	24,333.00
Total Non-current Liabilities	**33,061.00**	**24,333.00**
Total Liabilities	**1,372,600.05**	**1,490,569.31**
Net Assets	**(386,793.83)**	**(424,795.80)**
Equity		
Current Year Earnings	38,001.97	(25,330.87)
Retained Earnings	(424,795.80)	(399,464.93)
Total Equity	**(386,793.83)**	**(424,795.80)**



WHAT TO EXPECT IN 2026/27

As exciting as the past year has been, we believe that 2026/27 will present even greater opportunities for both RIMPA Global and the information management profession.
Our focus for 2026/27 is not about starting from scratch. It is about continuing to build on what is already working and embedding the initiatives we have introduced.

Artificial intelligence continues to reshape the way organisations operate, but it has also reinforced something our profession has known for decades. AI can only deliver trusted outcomes when it is built on trusted information. Skills such as classification, metadata, retention and disposal are no longer simply records management functions, they have become critical organisational capabilities. RIMPA Global will continue advocating for our members, ensuring employers understand the essential role information management professionals play in delivering successful AI, governance and digital transformation initiatives.

We are equally committed to supporting the next generation of practitioners. Through education, mentoring, certification and stronger engagement with universities and early-career professionals, we want to ensure our profession continues to attract talented people and remains sustainable for decades to come.

Education will continue to be one of RIMPA Global's greatest strengths. We will continue to work closely with members, employers and industry partners to expand our education platform, ensuring our professional development opportunities remain practical, relevant and aligned with the skills our profession needs today and not just tomorrow.

Research will also become an increasingly important part of our future. The establishment of the Research Advisory Committee provides an opportunity to develop clear priorities, funding criteria and governance that will enable RIMPA Global to contribute meaningful research to the profession. Evidence-based advocacy will strengthen our ability to influence government, industry and employers while ensuring our initiatives are driven by real-world challenges.

Perhaps one of the most exciting developments is the growing collaboration across Australia's information management community. For many years, organisations have worked independently toward similar goals. We are now seeing a genuine commitment to working together. By bringing together associations, societies and professional bodies under a collaborative national voice, we have a unique opportunity to advocate more effectively for the profession, influence public policy, and demonstrate the critical role information management plays in every organisation.

Looking ahead, we will keep doing what we have set out to do, supporting our members, providing practical education, strengthening professional recognition and continuing advocacy for the value of information management. We will keep listening to what members need and make sure RIMPA Global continues to evolve with the profession.

The pace of change isn't slowing down, but I consider that to be an opportunity for our profession. AI and new technologies don't replace good information management, they rely on it. The skills our members have in classification, metadata, retention and disposal are becoming some of the most important capabilities organisations need. Our job is to keep making sure that value is recognised.

Stay involved in 2026/27 and see how we can evolve together.

Anne Cornish CSRIM MRIM (Life)
Chief Executive Officer